

# IMPORTANT INFORMATION ABOUT YOUR INTERNET LOGIN

Thank you for upgrading your Internet service to our new Karoo Max product range. In order for you to use your new service, you will be required to change your Internet login name. NB. Your email login details will not change.

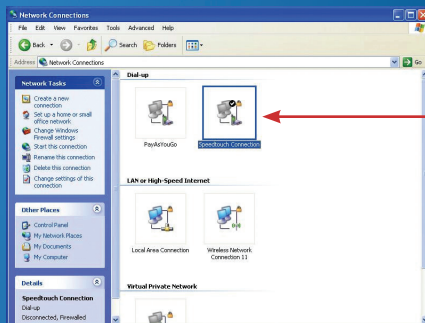
You currently log in using just your username

The new format for your Internet login name will be: - **username@karoo**

## How to change your Internet login if you use Microsoft Windows with a Speedtouch Modem.

Locate your Speedtouch connection within Network and Dial-up Connection from the Control Panel.

1. Double Click the Speedtouch Connection.



2. Change the format of your username in the User name box by adding @karoo to the end of your username, as in the example below.



3. To save the change, simply click the **Dial** button.

## How to change your Internet login if you use a Speedtouch 536/546 Router

1. Login to the router by typing <http://speedtouch.lan> into your Web browser. If you are prompted for a username and password, enter Administrator in the username box, leave the password box blank.
2. From the main status screen, click the **Internet** option under the Broadband Connection.



3. Click the **Disconnect** option, then change the format of your username in the **Username** box by adding **@karoo** to the end of your username, as in the example below, then click the **Connect** option to re-connect and save the settings.

